

Minimum Requirements

Visitor Center, Parking Structure,
Top of Dam and Tour Route

1.0 GENERAL

The Contractor shall provide the services outlined below for the areas shown on Drawing Nos. 45-D-17218, 45-D-17219, 45-D-17220, 45-D-17221, 45-D-17222, 45-D-17223 and 45-D-17224 (see TE 10). The specific requirements listed shall be accomplished during the hours and at the minimum frequencies listed in the "Minimum Frequency" column of the table.

Performing the minimum required frequency does not alleviate the Contractor's responsibility to maintain the standard of quality as listed in Paragraph 7.0 of the PWS. The Contractor shall have both a female and male attendant present during tour hours to improve service and convenience to the public and to prevent visitor complaints.

The weekly cleaning of the ticketing contractor's counting office and supervisor's office must be coordinated with the ticketing contractor to have those areas cleaned between 8:00 a.m. and 6:00 p.m. Monday through Friday.

1.1 Facilities

There is a total of thirteen restrooms with the following facilities:

Item	Quantity
Urinals	19
Toilets	33
Sinks	37
Liquid soap dispensers	25
Box dispensers	12
Multi-fold towel dispensers	3
Single-fold towel dispensers	13
Toilet seat cover dispensers	41
Sanitary napkin disposal holders	16

2.0 CLEANING TASKS

CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Gum (PWS 7.21)	***	Remove gum.
Graffiti (PWS 7.25)	***	Remove graffiti.
Restrooms (PWS 7.2)	***	Clean to standards listed in Paragraph 7.2 of the PWS.
	Weekly**	Clean under sink piping. Dust ceilings, light fixtures, etc.
	Monthly**	Machine scrub floors or power wash with powerwasher no stronger than 1500 psi. Completely clean glass/marble walls in top of dam restrooms, including exhibit hall restrooms. Apply wax to vinyl and terrazzo floors. Remove all cobwebs and insects. Machine scrub and wax floor area outside Exhibit Building men's restroom. Clean carpet in Exhibit Building women's restroom. Clean light fixture covers.
	Semi-annually**	Strip and seal vinyl and terrazzo tile floors.
	Annual**	Wash ceilings.
Trash Containers (PWS 7.17)	Daily***	Disinfect and spot clean trash containers. Replace liners. Clean and polish lids. Maintain cleanliness by emptying containers as needed throughout the day. In the event of tours starting from top-of-dam instead of Visitor Center, removable trash containers shall be installed by 8:00 a.m. and are to be emptied, disinfected and replaced into storage room by 8:00 p.m. Otherwise, these containers are to remain in storage room.

* = Task shall be performed during tour and operating hours - 8:00 a.m. to 6:00 p.m.

** = Task shall be performed during non-tour (heavy cleaning) hours - 6:30 p.m. to 7:30 a.m.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Trash Containers (Cont'd)	Weekly***	Sweep interior of concrete trash containers. Thoroughly clean and disinfect all containers on both the inside and outside.
Signs	Monthly***	Damp wipe.
Cobwebs (PWS 7.8)	Weekly, or as needed**	Remove cobwebs up to 14 feet above the floor on interior and exterior walls.
Concrete Benches	Daily*	Spot clean benches.
	Weekly**	Thoroughly clean to rid benches of spills, gum and cobwebs.
Elevators (11) (PWS 7.16)	Daily**	Polish brass panels and hand rails in Visitor Center elevators. Autoscrub stone floors in Visitor Center elevators. Sweep and wet/damp mop floors of all other elevators. Remove grime, fingerprints and footprints from doors, door jams and walls. Clean door tracks. Polish stainless steel.
	Weekly**	Completely polish stainless steel and brass doors, door panels and kick panels. Polish and buff linoleum floors. Remove dust, cobwebs and insects from covings, walls, ceilings, doorways and air conditioning vents. Wash walls.
	Monthly**	Clean light fixture covers.
	Quarterly**	Apply appropriate floor surface restorer and high-speed buff terrazzo and vinyl floors.
	Semi-annually**	Strip and seal floors. Clean ceilings.
Drinking Fountains (10) (PWS 7.11)	Daily*	Clean according to Paragraph 7.11 of the PWS.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Entrance Mats (PWS 7.20)	Daily**	Vacuum or sweep depending on type of mat.
	Monthly**	Shampoo or hose down depending on type of mat.
Janitor Storage Rooms (6)	Daily***	Keep supplies neatly stocked. Remove trash. Sweep floors. Wet/damp mop floor.
	Weekly***	Clean and disinfect utility sinks. Clean all soiled dust mops, equipment and pads. Apply appropriate floor surface restorer and high-speed buff. Clean shelves.
	Semi-annually**	Strip and seal floors. Wash walls.
Brass/Bronze (PWS 7.6)	Daily***	Remove fingerprints and smudges. Completely polish all handrails and water fountains.
	Weekly**	Polish all brass/bronze, except for Theater Level entryway overhead.
	Monthly**	Polish sides of sculptures at Overlook Level.
	Quarterly**	Polish Theater Level entryway overhead. The overhead is approximately 4 feet high starting at 12 feet above the floor.
Carpets (PWS 7.4)	Daily**	Vacuum. Spot clean as necessary.
	Weekly**	Deep clean heavily-used areas such as in front of bottom-level theater seats, theater level lobby and around Theater Level and Exhibit Level elevators.
	Monthly**	Deep clean Exhibit Level, Overlook Level, Ticket sales area, and rest of theaters.
	Quarterly*	Deep clean Counting Room.
	Semi-annually**	Deep clean all other carpet areas.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Windows and Glass Doors (PWS 7.14)	Daily***	Clean interior and exterior windows and window ledges up to two panels high (approximately 8 feet high) at all levels of Visitor Center that are accessible. Clean all glass doors. Clean interior and exterior windows at Exhibit Building. Clean exterior windows of ticket booth rooms. Clean top-of-dam windows on upstream side between Arizona and Nevada elevator towers.
	Monthly***	Clean top-of-dam windows on downstream side between the Arizona and Nevada elevator towers. Clean interior windows of top-of-dam ticket booth rooms.
Wooden and Metal Doors (PWS 7.6 and 7.9)	Daily***	Clean fingerprints and grime.
	Weekly**	Clean kickpanel area. Polish brass kickpanels.
Dumpster Areas (PWS 7.17)	Daily***	Monitor dumpster areas to rid area of any trash around dumpsters. Remove liquid stains from outside of dumpsters.
Parking Structure - Elevator Lobbies	Daily**	Sweep and remove debris.
	Weekly**	Autoscrub to remove soil and stains. Damp mop those areas that cannot be reached with autoscrubber.
Parking Structure - Stairs and Handrails (PWS 7.5)	Daily***	Wipe railings. Sweep concrete stairs. Sweep and spot mop as needed throughout the day.
	Weekly**	Hose down front stairs. Scrub where necessary to remove stains. Remove insects and cobwebs. Polish front stairs brass and stainless steel railings.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Parking Structure - Pedestrian Walkways, Ramps and Sidewalks	Daily***	Remove dirt, gum, liquid spills, etc. For urine stains, use a disinfectant in the mop water. Pick up debris and empty trash container as needed throughout the day.
	Weekly***	Polish brass, aluminum and stainless steel on entrance walkways and bridges.
Parking Structure - Gutters and Perimeters	Monthly***	Remove debris from gutters, drains, and perimeter areas that are inaccessible to tourists (includes outside, side and rear perimeters - 5 areas).
Parking Structure - Floors 2 through 5 and Vehicle Ramps	Daily***	Pick up litter and gum throughout the day. Wipe up any oil, gas, coolant, etc., after tour hours unless the spots present a safety hazard, in which case they shall be wiped up immediately. Clean any urine spots using mop water that contains a disinfectant. Sweep or blow vehicle ramps to remove litter and cobwebs.
	Weekly**	Autoscrub to remove all oil, gas, coolants, soda spills, urine, or other liquid or solid waste without allowing any contaminants or soap to go into the drains. Empty waste into contractor-provided container. Hand mop areas that cannot be reached by autoscrubber.
Parking Structure - Bus Level	Daily*	Pick up litter and gum throughout the day. Clean ash trays.
	4 Days/Week**	On Sunday, Tuesday, Wednesday and Friday nights, completely autoscrub to remove oil, gas, coolants, etc., without allowing any contaminants or soap to go into the drains. Hand mop areas that cannot be reached by autoscrubber.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Parking Structure - Public Phone Area and ATM	Daily***	Disinfect and clean equipment, walls and surfaces.
Parking Structure - Plaza	Daily***	Mop. Autoscrub in area in front of restrooms. Clean concrete benches and trash containers. Throughout day police area for trash and spills, and empty trash containers as needed. Remove debris and weeds from base area of palm trees and shrubbery.
	Weekly***	Hose down with clear water to rid separation slots of debris and gravel. Sweep up any excess gravel. Clean plaza light stands and wall lights.
Visitor Center - Air Vents, Metal Louvers and Screens	Monthly**	Clean all vents, metal louvers and screens.
Visitor Center - Columns	Weekly**	Remove dust, handprints and scuff marks from floor level to 6 feet high.
	Monthly**	Remove dust and cobwebs from entire column.
	Annual**	Damp wipe column up to 30 feet.
Visitor Center - Fabric Walls	Quarterly**	Complete vacuum to ceiling. Exception: See Visitor Center - Theaters.
	Semi-annual**	Shampoo up to 7 feet.
Visitor Center - Non-Fabric Walls (PWS 7.9)	Weekly**	Wipe off dust, smears and fingerprints up to 7 feet high, using care not to damage surfaces or wall material.
Visitor Center - First Aid Room	Daily**	Empty, disinfect and clean trash containers. Clean and disinfect sink, counter and fixtures. Clean walls, furniture, appliances, doors, cabinets, etc., to remove fingerprints, smears and dust. Stock all dispensers.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Visitor Center - Stone Tile Floors, Elevators and Spiral Stairs	Daily**	Vacuum and autoscrub floors and elevators.
	Monthly**	Clean stairs using pressure washer not to exceed 1500 psi.
Visitor Center - Vinyl Floors (PWS 7.3)	Daily**	Vacuum and mop floors. Use disinfectant in First-Aid Room.
	Weekly**	Apply appropriate floor surface restorer and high-speed buff in First Aid Office and Guides Breakroom.
	Monthly**	Scrub and wax in First Aid Office and Guides Breakroom.
	Quarterly**	Apply appropriate floor surface restorer and high-speed buff all other vinyl floors.
	Semi-Annually**	Strip, seal and wax First Aid Office and Guides Breakroom, using at least three liberal coats of sealer.
	Annually**	Strip, seal and wax all other vinyl floors.
Visitor Center - Mechanical, Electrical and Pump Rooms at Mechanical Level	Daily***	Empty trash containers. Clean hard hat storage area.
	Weekly**	Vacuum and damp mop floor. Clean and polish all exposed piping and equipment except for the Electrical room.
	Monthly**	Auto-scrub floor.
Visitor Center - Customer Services Office Level (reached via Theater Level stairs near Reception Area)	Daily*	Damp wipe exposed surfaces. Empty trash containers.
	Monthly*	Wipe down outside of refrigerator and lockers.
Visitor Center - Hard Hat Area	Daily**	Put out needed trash bins by 8:00 a.m. Remove trash bins by 9:30 a.m.

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Visitor Center - Guides Breakroom	Daily**	Clean and disinfect sink and counter tops. Clean all exposed surfaces. Clean coffee service area. Clean table. Restock all dispensers. Dust computer desks. Damp wipe exposed surfaces. Spot clean walls.
	Weekly**	Wipe down exterior of refrigerators, lockers, doors and cabinets.
Visitor Center - Conference and Office Rooms	Daily**	Empty trash containers. Clean tables. Spot clean carpet. Damp wipe all exposed surfaces.
	Weekly**	Remove dust and spots from blinds.
Visitor Center - Chairs	Weekly**	Vacuum fabric chairs. Damp wipe leather and vinyl chairs.
	Quarterly**	Shampoo fabric chairs.
	Semi-annually**	Clean and re-condition leather chairs.
Visitor Center - High Dusting (PWS 7.8.2)	Monthly**	Remove dust and cobwebs.
Visitor Center - Theaters	Daily**	Clean arm rests of theater seats. Spot clean fabric seats as needed. During tour hours, police for debris. Dust video wall. Clean projection windows.
	Twice weekly**	Spot clean theater seats.
	Weekly**	Clean metal parts of theater seats. Clean video wall.
	Monthly**	Vacuum fabric walls. Vacuum two prosceniums. Dust large screen.
	Quarterly**	Shampoo theater seats.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Visitor Center - Exhibits and Displays (PWS 7.15)	Daily**	Dust all exhibits, picture frames, displays, televisions, monitors, informational structures, boat, etc. Dust ticketing and informational desks. Damp wipe and equipment and exposed surfaces. Do not allow moisture to enter display cases.
	Monthly**	Polish wood on all exhibits and desks.
Visitor Center - Interior Stairwells - Theater Level to Mechanical Level, Theater Level to Customer Services Office (PWS 7.5)	Daily**	Sweep stairs. Remove debris. Damp mop as needed to clean up any spills.
	Weekly**	Wet/damp mop stairs. Wipe down rails.
	Monthly**	Clean dirt and grime from walls.
	Annually**	Clean painted kick panels.
Visitor Center - Interior Stairwell - Theater Level to Catwalk Level (PWS 7.5)	Weekly**	Vacuum stairs. Spot mop as needed.
Visitor Center - Catwalk Level	Monthly**	Vacuum carpet. Damp wipe rails. Lightly dust equipment with magnetic (anti-static) duster. Clean doors and "fingerprint" walls.
Visitor Center - Exterior Stairwells (PWS 7.5)	Daily***	Blow/sweep stairs and landings before 8:00 a.m. Wipe down rails. Police throughout the day to remove debris. Damp wipe wall lights.
	Weekly***	Remove dust, cobwebs and insects from walls.
	Monthly**	Hose stairs. Do not allow water to enter under the emergency door at Theater level or office door at Exhibit level.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Visitor Center - Escalator Area (PWS 7.16)	Daily**	Remove fingerprints, smears, water spots, and dirt from sides, front and top of escalators. Clean and polish rubber handrails and aluminum rails. Sweep escalator steps. Clean wall lights.
	Weekly	Clean cobwebs off walls and overhang.
Visitor Center - Rolling Door (PWS 7.9)	Monthly**	Wash rolling door. Do not hose down.
Visitor Center - Plazas (Escalator, Street Level Entrance and Overlook)	Daily***	Clean plaza lights, wall lamps and pole lamps. Sweep plazas and front curb. Wet/damp mop plaza decks. Police throughout the day.
	Weekly**	Hose tile and separation slots.
Visitor Center - Bridge Walkway	Daily***	Sweep, pick up trash and wipe up spills as needed throughout the day. Wet mop urine and liquid stains.
Flagpole Area	Daily***	Sweep and wet/damp mop star map area, zodiac pedestal, stairs and ramps. Clean marble statue base. Clean concrete benches to remove spills, grime and gum. Sweep walkway area to Exhibit Building. Pick up debris in drainage trench at canyon wall. Wet/damp mop liquid spills. Polish brass railing.
	Weekly***	Clean painted steel rails (handicap access ramp). Polish plaques, zodiac emblems in pedestal.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Exhibit Building - Lobby, Office, Relief Map Room, Breakroom Behind Map Room and Contractor's Breakroom	Daily***	Sweep and mop front and side sidewalks. Sweep and wet/damp mop floors and stairs. Dust window and door sills and ledges. Dust picture frames. Clean outside areas of exhibit cases. Dust around light fixtures. Clean and polish desks. Empty and clean ash trays. Remove fingerprints and grime wherever necessary, especially on doors, door jambs and railings. Clean and disinfect water fountain. Clean light vents in stairs in relief map room. Clean air vents below seating area in map room. Wipe walls, hand railings and wooden theater chairs in relief map room.
	Weekly**	High-speed buff lobby, relief map room and office floors.
	Monthly**	Clean the low wall in front of relief map. Dust complete relief map surface. Scrub and wax floors. Deep clean carpet in Women's Restroom.
	Semi-annually**	Strip, seal and wax floors in lobby, map room, office and contractor's breakroom. Use at least two liberal coats of sealer. Wipe glass area of pictures with damp cloth. Do not let moisture get on pictures.
	Annually**	Clean, seal and polish marble wall in lobby.
Nevada Spillway Parking Lot	Daily*	Pick up debris and empty trash containers as needed throughout the day.
Top of Dam - Abutment Stairs (from sidewalk to locked door)	Daily*	Sweep and remove all trash.
	Weekly*	Mop and disinfect.

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Top of Dam - Alcoves	Daily***	Sweep and remove any debris and excrement and liquid stains. Wet/damp mop with disinfectant.
Top of Dam - Sidewalks & Curbs, including approximately 18 inches of gutter next to curb (Visitor Center to Arizona Spillway, both sides of road, including driveway to first intake tower on both Arizona and Nevada sides)	Daily***	Sweep and remove any debris and excrement. Disinfect and damp mop all liquid and urine stains. Remove cobwebs and insects from wall light fixtures. Police throughout the day. Clean lake side of windows.
	Monthly***	Damp wipe aluminum rails. Clean river side of windows.
Top of Dam - Ticket Booths, First-Aid Room and Storage Room Area	Weekly***	Sweep and mop tile and concrete floors. Dust ledges, shelves and ceilings. Clean exterior windows and frames. Vacuum carpet. Polish exterior brass.
	Monthly***	Polish interior brass. Clean interior windows and frames.
	Annually***	Clean carpets. Wash inside glass of informational display case by Nevada ticket booth.
Top of Dam - Elevator Lobbies (Arizona and Nevada Towers)	Daily**	Sweep and damp/mop floors. Clean ash trays. Remove gum, grime, dust and fingerprints from doors, door jambs, walls, furniture and fixtures.
	Weekly**	Remove dust and cobwebs from walls, ceilings, doorways, light fixtures and air conditioning vents. Completely polish all brass. High-speed buff floors.
	Monthly**	Scrub and wax floors.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
	Semi-annually**	Strip and seal floors. Remove light fixture covers and clean. Clean and polish aluminum ceilings.
	Annually**	Clean walls with marble cleaner and apply a minimum of two coats of marble sealer.
Inside Dam - Third Floor Powerhouse Elevator Lobby	Daily**	Dust mop floors. Remove fingerprints and grime from switch plates, doors and door frames. Empty ashtrays. Remove any cobwebs.
	Weekly**	Dust top of covings. Buff floors
	Monthly**	Scrub and wax.
	Semi-annually**	Scrub and rinse wall up to six feet. Clean outside of light fixtures. Strip, seal and wax floors.
Inside Dam - Visitor Galleries (including First-Aid and Wheelchair Areas)	Daily**	Remove debris. Dust mop tunnel/gallery floors. Clean fingerprints and grime from switch plates, doors, door frames, and access panels. Clean ashtrays. Wipe down railing posts, chains and benches.
	Weekly**	High-speed buff with proper floor sealer restorer. Dust top of covings. Wipe down wall to clean off fingerprints and grime up to 6 feet high.
	Monthly**	Scrub and wax floors.
	Semi-annually**	Clean outside of light fixtures.
	Annually**	Strip and seal floors, using at least three liberal coats of sealer. Wash walls and ceiling.

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CLEANING TASK	MINIMUM FREQUENCY	SPECIFIC REQUIREMENT
Inside Dam - Generator Balconies (including Guides Microphone Booths) and 705 Hallway	Daily**	Remove debris. Dust mop floors. Wipe down guard rails and aluminum base. Remove fingerprints and grime from switch plates, doors and door frames, windows, and dust microphone booth equipment. Dust the base of overhead crane rails for cobwebs. Do not climb stationary ladders to dust overhead crane rails.
	Weekly**	High-speed buff with proper floor sealer restorer. On the area from microphone booths to elevator, add finish restorer when buffing floors. Vacuum couches. Wipe down wall to clean off fingerprints and grime up to 5 feet high. Dust speakers to remove cobwebs. Dust covings, air-conditioning vents, light fixtures and exit signs.
	Monthly**	Damp wipe aluminum doors, guard rails and base. Scrub and wax floors.
	Semi-annually**	Strip, seal and wax floors, using at least three liberal coats of sealer.
Inside Dam - Stairwells (Between 3rd and 5th Floors)	Daily**	Wipe down rails and bases. Remove debris. Sweep and damp mop stairs and landings. Remove fingerprints, grime and scuff marks from walls, doors and handrails.
	Weekly**	Wipe down walls to remove dust and dirt. Remove cobwebs and insects from light fixtures and walls.

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	Monthly**	Mop, rinse, and apply wax to steps and landings. Do not apply wax to safety strips. Damp wipe aluminum doors. Wash walls. Open light fixtures and clean light diffusers.
	Semi-annually**	Strip, seal and wax, using at least three liberal coats of sealer.
Inside Dam - Adit Tunnels	Daily**	Dust mop floors. Remove debris and maintain cleanliness throughout the day. Dust off benches with damp cloth. Remove fingerprints, dust and smudge from elevator doors.
	Weekly**	Wash glass doors at entryways. Auto-scrub floors. Remove cobwebs from tunnel lights.
	Monthly**	Remove calcification crumbs/deposits by vacuuming gutters and curbs. Sweep and wet/damp mop Nevada adit storage room.
	Semi-annually**	Scrub and seal, using at least three liberal coats of sealer.
Inside Dam - Adit Viewing Platforms (including Entrance Stairs)	Daily**	Dust mop and wet/damp mop. Apply appropriate floor surface restorer and high-speed buff. Wash interior windows. Dust window ledges. Clean display cases and pictures.
	Weekly**	Clean light fixtures to remove dust and cobwebs. Wash walls (including entrance stairs walls).
	Monthly**	Clean exterior windows. Scrub and wax floors. Damp wipe exterior railings.
	Semi-annually**	Strip and seal, using at least three liberal coats of sealer.

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Transformer Deck - Outside Ramps and Crossovers (including in front of sliding doors, around and on top of raised area in center section)	Daily**	Remove debris. Sweep the crossover ramp, raised section and both ramps to the white lines. Remove cobwebs from powerhouse glass door entryways, upstream side of entryway walls, and walls and railing of entryway on downstream side. Remove cobwebs and insects from ground grates, walls, edge of ledge, and microphone recess box on Nevada and Arizona ramps at white line. Damp wipe picnic table.
	Weekly**	Wash the powerhouse entryway glass doors.

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